BANKERS INSURANCE SERVICE Always A Leader

Beazley Breach Response Timeline

3.

An attorney from BBR Services, our dedicated unit focused on helping clients manage breaches successfully, contacts the insured. He or she will help the insured select a lawyer with expertise on applicable laws and regulations and, if needed, a forensic expert able to investigate and report on the scope of the breach. An action plan is drawn up.

4.

The insured, with advice from legal counsel and continuing guidance from BBR Services, decides whether and to what extent notification is required. If notification is required, a notification service provider is chosen to mail out notifications in line with applicable regulations.

Purchase Beazley Breach Response policy with coverage for up to five million notified individuals.

1

The insured registers at www.nodatabreach.com an online information security and privacy information service.

9

Notification to Beazley claims office via phone or email.

+1 (866) 567 8570 bbr.claims@beazlev.com

<u>beazley</u>

breach occurs



Coverholder at



Beazley Breach Response Timeline (Cont.)

5

The insured and attorney approve notification letters for mailing and a call center service provider is selected. Q&A scripts for call center employees are prepared.

6.

The notification service provider sends letters, which include an offer of either a credit monitoring or identity monitoring package to affected individuals.

8.

The insured receives reports on the progress of the mailing and credit monitoring enrollment for continuous monitoring of the event. BBR Services maintains close contact with the insured and the service providers throughout the process to ensure the breach is handled as effectively as possible. 7.

Individuals who are potentially affected by the breach receive letters and may enroll in the monitoring services. Credit monitoring enrollment is either online or offline through the call center. Those enrolled are also eligible for identity theft resolution or fraud support services should they become a victim of identity theft or fraud caused by a covered breach.

Learn more: www.beazley.com/breachresponse

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