

IS A DIVISION OF FINANCIAL AND PROFESSIONAL RISK SOLUTIONS, INC. TX LIC. # 15890 IN CA DBA: FPR INSURANCE SOLUTIONS, INC. LIC. #0G83953

## APPLICATION MORTGAGE BANKERS & BROKERS

FIDELITY AND MORTGAGEE'S E&O / PL / D&O / PRIVACY LIABILITY

Check the coverage(s) for which this Application is made for below

FIDELITY AND MORTGAGEE'S ERRORS & OMISSIONS (E&O) INSURANCE POLICY

PROFESSIONAL SERVICES LIABILITY (PL) INSURANCE POLICY

DIRECTORS' AND OFFICERS' (D&O) REIMBURSEMENT INDEMNIFICATION POLICY

PRIVACY LIABILITY WITH BREACH RESPONSE SERVICES (PRIVACY LIABILITY)

NOTICE: IF A PROFESSIONAL SERVICES LIABILITY POLICY OR DIRECTORS AND OFFICERS POLICY IS ISSUED, THE POLICY FOR WHICH THIS APPLICATION IS MADE (THE "POLICY"), SUBJECT TO ITS TERMS, APPLIES ONLY TO ANY THIRD PARTY CLAIM (AS SET FORTH IN THE POLICY) MADE AGAINST THE ASSURED (AS DEFINED IN THE POLICY) DURING THE POLICY PERIOD OR OPTIONAL EXTENSION PERIOD (HE APPLICABLE) AND REPORTED TO THE UNDERWRITERS WITHIN 30 DAYS AFTER THE EXPIRATION DATE OF THE POLICY PERIOD OR THE OPTIONAL EXTENSION PERIOD (IF APPLICABLE). THE LIMIT OF INDEMNITY AVAILABLE TO PAY DAMAGES OR SETTLEMENTS SHALL BE REDUCED AND MAY BE EXHAUSTED BY AMOUNTS INCURRED AS COURT COSTS AND ATTORNEYS' FEES AND COURT COSTS AND ATTORNEYS' FEES SHALL BE APPLIED TO THE DEDUCTIBLE.

# INDEMNITY AVAILABLE TO PAY DAMAGES OR SETTLEMENTS SHALL BE REDUCED AND MAY BE EXHAUSTED BY AMOUNTS INCURRED AS COURT COSTS AND ATTORNEYS' FEES AND COURT COSTS AND ATTORNEYS' FEES SHALL BE APPLIED TO THE DEDUCTIBLE. GENERAL INSTRUCTIONS [1] Please read carefully and answer all questions. If a question is not applicable, so state. If space is insufficient to answer any question fully, attach a separate sheet. COMPANY NAME

- (2) This Application form and all exhibits shall be held in confidence. The following information must accompany this Application form and will be considered a part of the Application:
  - Most recent year end audit report, including auditor's comments on compliance and internal controls
  - b. If audit report is more than 6 months old, a current balance sheet and year-to-date income statment:
  - Current organizational chart and key management resumes;
  - List of all companies desiring this proposed insurance, date acquired and founded along with ownership interest held;
  - e. If coverage is currently with another insurance carrier, please attach the Declarations page of your current policies.
- (3) If you have any questions, please contact Bankers Insurance Service at:

#### BANKERS INSURANCE SERVICE

200 E RANDOLPH STREET CHICAGO, IL 60601

www.bankersinsuranceservice.com

PHONE: (800) 323-2743 FAX: (312) 381-6195

E-MAIL: bis@bankersinsuranceservice.com

| APPLICANT INFORMATION                |          |                       |
|--------------------------------------|----------|-----------------------|
| COMPANY NAME                         |          |                       |
|                                      |          |                       |
| ALL PREVIOUS COMPANY NAME(S) - (IF A | PPLICABI | _E)                   |
|                                      |          |                       |
| STREET ADDRESS                       |          |                       |
|                                      |          |                       |
| CITY, (COUNTY OR PARISH), STATE, ZIP |          |                       |
|                                      |          |                       |
| MAILING ADDRESS (IF DIFFERENT)       |          |                       |
|                                      |          |                       |
| E-MAIL ADDRESS                       |          |                       |
|                                      |          |                       |
| WEB-SITE ADDRESS                     |          |                       |
|                                      | 1        |                       |
| PHONE                                | CONTAC   | T PERSON              |
|                                      |          | Γ                     |
| STATE OF INCORPORATION OR CHARTER    |          | DATE OF INCORPORATION |
|                                      |          |                       |
| DATE SINCE WHICH YOU HAVE BEEN CON   | TINUOUS  | LY DOING BUSINESS     |
| IS THE COMPANY PUBLICLY TRADED?      | HOW DID  | YOU HEAR ABOUT US?    |
|                                      | 31.3.2   |                       |
|                                      |          |                       |

| C.<br>1 ⊔ | COMPANY INFORMATION  ST, CHECK, (OR ATTACH A LISTING OF) ALL MORTGAGI  | e associatioi | NS THAT     | 8. | HAVE YOU AGREED TO, OR DO Y<br>SALE, DISTRIBUTION, MERGER,<br>ENTITY WHOSE CONSOLIDATE<br>CONSOLIDATED ASSETS? | ACQUISITION O     | R CONSOLID    | ATION WITH     | ANOTHER     |
|-----------|--|---------------|-------------|----|--|-------------------|---------------|----------------|-------------|
| Y         | OUR COMPANY IS A MEMBER OF:  |               |             |    | CONCOLIDATED ACCETO.   |                   | YES           | NO             |             |
| М         | ORTGAGE BANKERS ASSOCIATION  |               |             |    | ANY REGISTRATION FOR A PUBLIC  | OFFERING OR PR    | IVATE PLACEN  | MENT OF SECUR  | RITIES?     |
| LE        | ENDERS ONE   |               |             |    |  |                   | YES           | NO             |             |
| IF        | "OTHER", PLEASE LIST BELOW   |               |             |    | IF "YES", PLEASE DESCRIBE THE ATTACHMENT TO THIS APPLICATION   |                   | S OF EACH SU  | UCH TRANSACT   | TON IN AN   |
|           |  |               |             | IF | OAN ORIGINATION OR PUR   |                   | ` ,           | W AND PROCEE   | D TO        |
|           |  |               |             |    | UESTIONS 13  O LOAN ORIGINATION OR PURCHASE  | ACTIVITY          |               |                |             |
| PI        | ST (OR ATTACH A LISTING OF) ALL SUBSIDIARIES OR AF<br>ENSION PLANS AS REQUIRED BY ERISA (NO ADDITIO<br>DR RETIREMENT AND PENSION PLANS, JOINT VENTURE  | NAL PREMIUN   |             |    | LOAN ORIGINATION OR PURCHASE   |                   | THE 12 MONTH  | HS ENDING:     |             |
| IF        | COVERAGE IS DESIRED, PLEASE CHECK THE APPROP   | RIATE BOX BE  | LOW         |    |  | <br>NUMBEI        | R VOL         | UME            |             |
|           | ENTITY   | COVERAGE DE   | SIRED       |    | 1-4 FAMILY   | #                 | \$            |                |             |
|           |  |               |             |    | SECOND MORTGAGE  | #                 | \$            |                |             |
|           |  | YES           | NO          |    | REVERSE MORTGAGE   | #                 |               |                |             |
|           |  | .20           |             |    | MULTIFAMILY/COMMERCIAL  GRAND TOTAL  | #                 | \$<br>\$      |                | <del></del> |
|           |  | YES           | NO          |    | GRAND TOTAL  | #                 | Ψ             |                | <del></del> |
|           |  | YES           | NO          |    | PROJECTED NEXT 12 MONTHS   | #                 |               |                |             |
|           |  | YES           | NO          |    | BY NUMBER OF LOANS, WHAT % O PURCHASED LOANS ARE, OR WILL  |                   | IND TOTAL OF  | ORIGINATED O   | R           |
|           |  | YES           | NO          |    | RETAIL   |                   |               |                |             |
|           |  |               |             |    | WHOLESALE  |                   |               |                |             |
|           |  |               |             |    | TOTAL (SHOULD EQUAL 100%)  |                   |               |                |             |
|           | AMES OF ALL INDIVIDUALS AND / OR ENTITIES THAT OWN<br>OMPANY:  | 10% OR MORE   | OF THE      |    | FOR LOANS ORIGINATED ON WH   | IOLESALE BASIS, [ | OO YOU VERIFY | / EACH:        |             |
|           | NAME   | % OWNERSHIP   |             |    | MORTGAGE BROKER'S LIC  |                   | YES           | NO             |             |
|           |  |               |             |    |  |                   | 123           | NO             |             |
|           |  |               |             |    | DO YOU PERFORM BACKGROUN   | ID CHECKS         |               |                |             |
|           |  |               | <del></del> |    | ON MORTGAGE BE   | ROKERS:           | YES           | NO             |             |
|           |  |               |             |    | BY NUMBER OF LOANS, WHAT % O   | F THE ABOVE GRA   | ND TOTAL OF   | ORIGINATED O   | R           |
| 4. H      | AVE THERE BEEN ANY CHANGES IN OWNERSHIP (10%   | OR MORE), OR  | A CHANGE IN |    | PURCHASED LOANS ARE:   |                   |               |                |             |
| TI        | HE COMPANY'S FINANCIAL STRUCTURE IN THE PAST 3   | YEARS?        |             |    | SOLD TO GSE's  |                   |               | %              |             |
|           |  | YES           | NO          |    | SOLD TO OTHER INSTITUT<br>SOLD TO INDIVIDUALS  | TIONAL INVESTORS  | ·             | %<br>%         |             |
| IC "VC    | ES" PLEASE EXPLAIN   |               |             |    | HELD IN APPLICANT'S POR  | RTFOLIO           | -             | /^<br>%        |             |
| 11 12     | 5 FLEAGE EAFLAIN   |               |             |    | SECURITIZED BY APPLICA   |                   |               | %              |             |
|           |  |               |             |    | TOTAL (SHOULD EQUAL 10   | 00%)              |               | %              |             |
|           |  |               |             | 10 | D. BY NUMBER OF LOANS, WHAT PER<br>OR PURCHASED (IN QUESTION 9) A  |                   |               |                | TED         |
|           |  |               |             |    | FANNIE/FREDDIE COMPLIANT (INCLU  | IDE LOAMS SOLD    |               |                |             |
| 5. LI     | ST THE CURRENT NUMBER OF EMPLOYEES BY THE FO   | OLLOWING AC   | FIVITIES:   |    | TO OTHER INVESTORS, IF COMPLIA   |                   |               | %              |             |
|           |  |               |             |    | JUMBO (OTHERWISE COMPLIANT)  |                   |               | %              |             |
|           | BOARD OF DIRECTORS CORPORATE OFFICERS  | #             | <u></u>     |    | FHA/HUD  |                   |               | %              |             |
|           | LOAN PRODUCTION  LOAN SERVICING  | #             |             |    | OTHER ALT A / A-   |                   |               | %              |             |
|           | INDEPENDENT CONTRACTORS  | #             | <u></u>     |    | SUBPRIME (FICO SCORE BELOW 620   | 0)                |               | %              |             |
|           | ALL OTHER EMPLOYEES  | #             | _           |    |  |                   |               |                |             |
|           |  |               |             | 1. |  |                   | I-4 FAMILY LO | ANS ORIGINATEI | D OR        |
|           | TOTAL EMPLOYEES  | #             | _           |    | PURCHASED (IN QUESTION 9) A  | RE, OR WILL BE:   | PAST 12       | NEXT 12        |             |
| 6. N      | UMBER OF LOCATIONS <u>OTHER THAN</u> MAIN OFFICE   |               |             |    |  |                   | MONTHS        | MONTHS         |             |
|           | A. BRANCH OFFICES (THOSE THAT UNDERWRITE)  | #             |             |    | QUALIFIED MORTGAGES (QM)   |                   |               | _%             | %           |
|           | B. SATELITE OFFICES (THOSE THAT DO NOT UNDERW  | #<br>RITE) #  |             |    | NON-QUALIFIED MORTGAGES (N   | ON-QM)            |               | %              | %           |
|           | The second secon | , "           |             |    | QM LEGAL SAFE HARBOR   |                   |               |                | %           |
|           | OES THE COMPANY NOW HAVE, OR CONTEMPLATE I   | HAVING, SELL  | ER/SERVICER |    | QM REBUTTABLE PRESUMPTION  | OF COMPLIANCE     |               |                | %           |
| 3         |  |               |             | 1: | 2. DOES YOUR FIRM HAVE A WAREHO  | OUSE LINE OF CRE  | DIT?          |                |             |
|           | FREDDIE MAC  | YES           | NO          |    |  |                   | YES           | NO             |             |
|           | FANNIE MAE   | YES           | NO          |    | IF "NO" DO YO INTEND ON GETTING  | A WAREHOUSE LIN   |               |                | MONTHS:     |

YES

NO

YES

YES

NO

NO

GINNIE MAE

HUD (AS A DIRECT ENDORSEMENT LENDER)

|   |                          |                                  | C. BASED ON THE NUMBER OF LOANS, PLEASE ESTIMATE THE PERCENTAGE OF LOANS  |
|---|--------------------------|----------------------------------|---|
| WAREHOUSE LENDERS YOUR FIRM USES OR HAS APP   | LIED TO                  |                                  | IN THE LOAN SERVICING PORTFOLIO THAT ARE SUB-SERVICED BY OTHERS (I.E.   |
| FIRM  | C                        | ONTACT                           | APPLICANT <u>OWNS</u> THE SERVICING RIGHTS, <u>BUT</u> LOANS ARE SERVICED BY ANOTHER ENTITY   |
|   | T                        |                                  | %   |
|   |                          |                                  | ~   |
| FIRM  | T C                      | ONTACT                           | 17. ESTIMATED % OF CONDOMINIUM/PUD LOANS IN LOAN SERVICING PORTFOLIO:   |
|   |                          |                                  | %   |
| FIRM  | С                        | ONTACT                           |   |
|   |                          |                                  | 18. DOES THE APPLICANT OWN, ORIGINATE, OR SERVICE ANY LOANS FOR WHICH   |
| FIRM  | С                        | ONTACT                           | EARTHQUAKE INSURANCE IS REQUIRED?   |
|   |                          |                                  |   |
|   | ı                        |                                  | YES NO  |
| REVENUES (13-14)  |                          |                                  | 19. DOES THE APPLICANT CARRY A "FORCE PLACEMENT" PROGRAM WHICH AUTOMATICALLY PROVIDES COVERAGE ON PROPERTY FOR WHICH THE APPLICANT IS AWARE THERE IS NOT EXISTING INSURANCE OF THE TYPE THAT IS REQUIRED IN THE |
| 13. GROSS ANNUAL REVENUES LAST FISCAL YEAR  | : \$                     |                                  | MORTGAGE CONTRACT?  |
| GROSS ANNUAL REVENUES NEXT FISCAL YEAR  | : \$                     |                                  | VEO. NO   |
|   |                          |                                  | YES NO  |
| 14. WHAT PROFESSIONAL SERVICE ACTIVITIES IS THE   | APPLICANT INTE           | RESTED IN                        | IF "YES", PLEASE PROVIDE THE FOLLOWING  |
| COVERING UNDER THIS POLICY? PLEASE INDICA   |                          |                                  | FORCE PLACED CARRIER  EXPIRATION DATE   |
|   |                          |                                  | EXPIRATION DATE   |
| IF ADDITIONAL PROFESSIONAL SERVICES ARE REQUIR  | ED, PLEASE ATTACI        | H TO APPLICATION                 |   |
| PROFESSIONAL SERVICES   | % OF LAST<br>YEARS TOTAL | % OF PROJECTED<br>TOTAL REVENUES | DOES FORCE PLACED PROGRAM GIVE THE APPLICANT THE ABILITY TO BACKDATE COVERAGE   |
|   | REVENUES                 | TOTAL REVENUES                   | YES NO  |
| MORTGAGE ORIGINATION  |                          |                                  |   |
| MORTGAGE SERVICING  |                          |                                  | TITLE & LOAN CLOSING (20-27)  |
| REAL ESTATE APPRAISAL   |                          |                                  |   |
|   |                          |                                  | 20. DO YOUR LOAN CLOSING / SETTLEMENT AGENTS' AND ATTORNEYS' AGREEMENTS INCLUDE   |
| REAL ESTATE SALES   |                          |                                  | LANGUAGE REQUIRING THAT THE CLOSING AGENT INFORM YOU OF RECENT ESCROWS,   |
| PROPERTY MANAGEMENT   |                          |                                  | CLOSINGS, OR CHANGE OF TITLE?   |
| INSURANCE AGENCY  |                          |                                  | VEC. NO.  |
| OTHER   |                          |                                  | YES NO  |
| "SHOULD ONLY INCLUDE LOAN ORIGINATION FEES, AN<br>RELEASED OR WAREHOUSE LINE OF CREDIT INTEREST |                          | LE, SERVICING RIGHTS             | 21. WHAT IS THE MAXIMUM DOLLAR AMOUNT OF FUNDS PERMITTED TO BE WIRED TO A LOAN CLOSING / SETTLEMENT AGENT OR ATTORNEY AT ANY GIVEN TIME?  |
| LOAN SERVICING PORTFOLIO (15-19)  |                          |                                  | <del></del>   |
| IF NO LOAN SERVICING ACTIVITY, CHECK BOX BELC   | OW AND PROCEED           | TO QUESTION 20                   | 22. DO YOU (OR A THIRD PARTY) RUN A BACKGROUND CHECK ON THE LOAN CLOSING / SETTLEMENT AGENT OR ATTORNEY PERFORMING EACH LOAN CLOSING?   |
| NO LOAN SERVICING ACTIVITY  |                          |                                  | YES NO  |
| 15. LOAN SERVICING PORTFOLIO AS OF:   |                          |                                  |   |
| 1   |                          |                                  | 23. WHAT EXCLUSIONARY LISTS DO YOU REVIEW PRIOR TO FORWARDING FUNDS TO LOAN CLOSING / SETTLEMENT AGENTS AND ATTORNEYS?  |
| NUMBI   | ER VOLU                  | JME                              | CLOSING / SETTLEMENT AGENTS AND ATTORNETS?  |
| 1-4 FAMILY #  | \$                       |                                  |   |
| SECOND MORTGAGE #   | \$                       |                                  |   |
| REVERSE MORTGAGE #  | \$                       |                                  |   |
| MULTIFAMILY/COMMERCIAL #  | \$                       |                                  | AA IE LOAN OLOGINOG ARE CONDUCTED BY ATTORNEYS DO YOU CHECK THAT THEIR LAW  |
| OTHER #   | \$                       |                                  | 24. IF LOAN CLOSINGS ARE CONDUCTED BY ATTORNEYS, DO YOU CHECK THAT THEIR LAW LICENSE IS VALID AND IN GOOD STANDING WITH THE STATE?  |
| GRAND TOTAL #   | \$                       |                                  | EIGENGE IS VALID AND IN GOOD STANDING WITH THE STATE.   |
| FOR THE ABOVE LOAN SERVICING PORTFOLIO, TI  | HE DELINQUENCY           | SERVICING RATIOS ARE:            | YES NO  |
| 30 – 59 DAYS  | %                        |                                  |   |
| 60 – 89 DAYS  | %                        |                                  | 25. DO YOU REQUIRE ALL TITLE AGENTS AND LOAN CLOSING AGENTS TO BE REGISTERED IN THE<br>AMERICAN LAND TITLE ASSOCIATION (ALTA) REGISTRY AND HAVE OBTAINED AN ALTA ID?  |
| OVER 90 DAYS  | %                        |                                  |   |
| REO OR IN FORECLOSURE  TOTAL  | %<br>%                   |                                  | YES NO  |
|   |                          |                                  | 26. PRIOR TO LOAN CLOSING, DO YOU SEARCH THE <u>ALTA REGISTRY</u> TO CONFIRM THE IDENTITY OF THE TITLE AGENT OR LOAN CLOSING AGENT?   |
| FOR THE ABOVE <b>LOAN SERVICING PORTFOLIO</b> , H<br>UPON IN THE PAST 12 MONTHS                 | OW MANY LOANS            | WERE FORECLOSED                  | YES NO  |
| #   |                          |                                  |   |
| 16. PRIMARY AND SUB-SERVICING ACTIVITIES (NOTE:   | ·                        | DEDCENTAGE OF LOANS              | 27. DO YOU OWN A TITLE COMPANY OR AGENCY OR ARE YOU AFFILIATED WITH A TITLE AND/OR ESCROW COMPANY?  |

02/19

YES

IF YES, COMPLETE TITLE COMPANY QUESTIONNAIRE

NO

A. BASED ON THE NUMBER OF LOANS, PLEASE ESTIMATE THE PERCENTAGE OF LOANS IN THE **LOAN SERVICING PORTFOLIO** WHERE THE APPLICANT ACTS AS THE PRIMARY SERVICER (I.E. APPLICANT <u>OWNS</u> THE SERVICING RIGHTS <u>AND</u> SERVICES THE LOAN):

B. BASED ON THE NUMBER OF LOANS, PLEASE ESTIMATE THE PERCENTAGE OF LOANS IN THE **LOAN SERVICING PORTFOLIO** WHERE APPLICANT COMPANY ACTS AS SUBSERVICER (I.E. APPLICANT <u>DOES NOT OWN</u> THE SERVICING RIGHTS <u>AND</u> SERVICES LOANS FOR OTHERS):

#### APPRAISAL (28-29)

| 28. DO ANY OF YOUR EMPLOYEES OR EMPLOYEES OF<br>PROPERTY APPRAISALS ON WHICH LENDING DEC   |  |   | 36. ARE BORROWER AND INVESTOR ESCROWS MAINTAINED IN SEGREGATED CUSTODIAL ACCOUNTS?   |
|--|--|---|--|
|  | YES                                    | NO  | YES NO   |
|  |  |   | 37. DO THE COMPANY'S POLICIES PROHIBIT THE TRANSFER OF ESCROW FUNDS:   |
| 29. ARE ALL APPRAISALS ORDERED USING APPRAISA  | AL MANAGEM                             | ENT COMPANIES (AMC's)?  | TO OR FROM OTHER ESCROW ACOUNTS OR OTHER CUSTODIAL ACCOUNTS?   |
|  | YES                                    | NO  | YES NO   |
|  |  |   | TO OR FROM OPERATING ACCOUNTS?   |
|  |  |   | YES NO   |
| COMPUTER SYSTEMS/CYBER (30-35)   |  |   | 38. DESCRIBE CONTROLS ON INCOMING AND OUTGOING WIRE TRANSFERS OF MONEY.  |
| 30. IS ALL VALUABLE / SENSITIVE DATA BACKED UP SUBSEQUENTLY ENCRYPTED (VIA BACK-UP TAP   |  |   |  |
|  | YES                                    | NO  |  |
| 24 DOES THE COMPANY ENORYDE DATA STORED OF   | ULADTOD CO                             | MOUTEDS AND OTHER   |  |
| 31. DOES THE COMPANY ENCRYPT DATA STORED OF PORTABLE MEDIA?  | N LAPTOP CO                            | MPUTERS AND OTHER   | 39. ARE DUTIES SEGREGATED SO THAT NO SINGLE INDIVIDUAL HAS BOTH CUSTODIAL FUNCTIONS AND ACCOUNTING AUTHORITY (I.E. CASH RECEIPTS AND |
|  | YES                                    | NO  | DISBURSEMENTS) OVER THE COMPANY'S FUNDS AND SECURITIES?  |
| 32. DOES THE COMPANY MAINTAIN COMPUTER SECU  | JRITY THAT IN                          | ICLUDES THE FOLLOWING:  | YES NO   |
| FIREWALL   | YES                                    | NO  | 40. ARE ALL CASH BALANCES, BANK BALANCES, OR SIMILAR BALANCES RECONCILED MONTHLY?  |
| ANTI-VIRUS   | YES                                    | NO  | YES NO   |
| SPYWARE / MALWARE PROTECTION   | YES                                    | NO  | 41. ARE RECONCILIATIONS PREPARED AND SUPERVISED BY AN INDIVIDUAL WITH NO   |
| IF "YES", DOES THE SOFTWARE UPDATE AUTOMAT   | FICALLY FOR 1                          | THE FOLLOWING   | RESPONSIBILITY FOR CASH RECEIPTS OR DISBURSEMENTS BY MEANS OF CHECKS OR WIRE   |
| FIREWALL   | YES                                    | NO  | TRANSFER?  |
| ANTI-VIRUS   | YES                                    | NO  | YES NO   |
| ANTI-VINOS   | 123                                    | NO  | 42. DOES AN OFFICER, WHO IS NOT RESPONSIBLE FOR THE RECEIPT OR DISBURSEMENT OF   |
| SPYWARE / MALWARE PROTECTION   | YES                                    | NO  | CASH, REVIEW ALL RECONCILIATIONS AND QUESTION UNUSUAL UNRECONCILED ITEMS?  |
| 33. DOES THE COMPANY HAVE A WRITTEN CORPORA<br>AVAILIBLE FOR REVIEW BY CLIENTS?  | ATE-WIDE PRI                           | VACY POLICY THAT IS   | YES NO   |
|  | YES                                    | NO  | IF "NO" APPLIES TO QUESTIONS 37-43, PLEASE EXPLAIN HOW THE COMPANY HANDLES SUCH FUNCTION(S):   |
| IF "YES", PLEASE ATTACH A COPY OF THE PRIVAC'  | A BUI ICA 1U .                         | THIS APPLICATION  |  |
| I TEO, I LEAGE ATTAGITA GOLT OF THE TRIVAG   | T T OLIOT TO                           | THIS ALT EIGHTON  |  |
|  |  |   |  |
| 34. DOES THE COMPANY ACCEPT CREDIT CARDS FOR   | GOODS SOLD                             | OR SERVICES RENDERED?   |  |
|  | YES                                    | NO  |  |
| IF "YES", IS THE COMPANY COMPLIANT WITH APPLIC   |  |   | GENERAL QUALITY CONTROL (43-50)  |
| BY FINANCIAL INSTITUTIONS WITH WHOM THE CO<br>STANDARDS)?  | OMPANY TRAI                            | NSACTS BUSINESS (E.G. PCI   | 43. DO YOU USE REGULATORY COMPLIANCE SOFTWARE?   |
| on abrido).  |  |   | YES NO   |
|  | YES                                    | NO  | 44. HOW DOES THE COMPANY KEEP ABREAST OF APPLICABLE FEDERAL AND STATE  |
| 35. HAS THE COMPANY EVER RECEIVED ANY CLAI<br>ALLEGATIONS OF INVASION OF OR INJURY TO<br>INFORMATION, BREACH OF INFORMATION, SOF<br>CONTENT INFRINGEMENT OR BEEN REQUIRED TO<br>DUE TO AN ACTUAL OR SUSPECTED DISCLOSURE | PRIVACY, IE<br>TWARE COP<br>PROVIDE NO | DENTITY THEFT, THEFT OF<br>YRIGHT INFRINGEMENT OR<br>DTIFICATION TO INDIVIDUALS | REGULATIONS?   |
|  | YES                                    | NO  |  |
| IF "YES", PLEASE PROVIDE DETAILS OF EACH S   | SUCH CLAIM,                            | ALLEGATION OR INCIDENT,   | 45. DO YOU UTILIZE A FRAUD DETECTION SERVICE?  |
| INCLUDING COSTS, LOSSES OR DAMAGES INCURRE   | D OR PAID, AN                          | D ANY AMOUNTS PAID UNDER  | YES NO   |
| ANY INSURANCE POLICY.  |  |   | IF "YES", WHAT PERCENTAGE OF LOANS ARE TESTED?   |
|  |  |   | IE IVEOU MILAT FIDMO) ADE VOLUCIA DO FOR EDADO STETEMO   |
|  |  |   | IF "YES", WHAT FIRM(S) ARE YOU USING FOR FRAUD DETECTION?  |
|  |  |   |  |
|  |  |   |  |

CASH & ACCOUNTING (36-42)

| 46. DO YOU HAVE CALL BACK PROCEDURES IN PLACE TO VERIFY VOE AND VOD INFORMATION PRIOR TO LOAN CLOSING?   |                             |   | 57. DURING THE PAST FIVE YEARS, HAS THE APPLICANT OR ANY PREDECESSOR IN BUSINESS OR ANY OF THE PAST OR PRESENT PARTNERS, OFFICERS, DIRECTORS OR EMPLOYEES BEEN THE SUBJECT OF AN INVESTIGATION, REPRIMAND, DISCIPLINARY ACTION, CRITICISM, |         |  |  |
|--|-----------------------------|---|--|---------|--|--|
|  | YES                         | NO  | OR FILED COMPLAINT BY THE FHA, VA, PMI CARRIER, ANY INVESTOR, AUTHOR   |         |  |  |
| 47.DESCRIBE THE STEPS IN TAKEN TO VERIFY BORROV  | WER IDENTIT                 | IES:  | GOVERNMENTAL AGENCY?   |         |  |  |
|  |                             |   | YES NO   |         |  |  |
|  |                             |   | IF "YES" TO ANY OF THE ABOVE CLAIM QUESTIONS, PLEASE PROVIDED DETAILS ON A SEPARATE PAGE AND ATTACH IT TO THIS APPLICATION.  |         |  |  |
| 48. DO YOU RUN BACKGROUND CHECKS ON LOAN OFF   | FICERS THA                  | T ORIGINATE LOANS                                   | CURRENT COVERAGE (58)  |         |  |  |
| FOR THE COMPANY  | YES                         | NO  | IF YOUR CURRENT INSURANCE IS PLACED WITH BANKERS INSURANCE S.  | FRVICE. |  |  |
| 49. IN THE PAST 12 MONTHS, HOW MANY LOANS HAS<br>REPURCHASE FROM, OR INDEMNIFY, A SECONDARY  |                             |   | CHECK BOX BELOW AND PROCEED TO SIGNATURE PAGE  |         |  |  |
| ,  |                             |   | INSURANCE COVERAGE IS CURRENTLY WITH BANKERS INSURANCE SERVICE   |         |  |  |
| # OF LOANS   |                             |   | 58. CURRENT PROFESSIONAL SERVICES LIABILITY INSURANCE:   |         |  |  |
| \$ VOLUME  |                             |   | INSURANCE COMPANY  |         |  |  |
| ·  |                             |   | LIMIT \$   |         |  |  |
| 50. DO LOAN UNDERWRITERS HAVE PRODUCTION GOA   | ALS BASED                   | ON THE NUMBER OF LOANS                              | DEDUCTIBLE \$  |         |  |  |
| CLOSED?  |                             |   | PREMIUM \$   |         |  |  |
|  | YES                         | NO  | EXPIRATION DATE  |         |  |  |
| CLAIMS (51-57)   |                             |   | RETROACTIVE DATE   |         |  |  |
| 51. WAS PRIOR COVERAGE EVER CANCELLED OR NOW<br>RENEWED DUE TO THE CARRIER NO LONGER WRI   |                             | •   | CURRENT FIDELITY BOND INSURANCE:   |         |  |  |
| THAN MISSOURI APPLICANTS)  |                             |   | INSURANCE COMPANY  |         |  |  |
|  | YES                         | NO  | LIMIT \$   |         |  |  |
|  |                             |   | DEDUCTIBLE \$  |         |  |  |
| 52. DOES THE APPLICANT KNOW OF ANY OR HAVE AN' ANY OF THE FOLLOWING:   | Y REPORTEI                  | O VIOLATIONS OF LAW IN                              | PREMIUM \$ EXPIRATION DATE   |         |  |  |
| A. REAL ESTATE SETTLEMENT PROCEDURE ACT (RESPA)  | YES                         | NO  | CURRENT DIRECTORS' & OFFICERS' LIABILITY INSURANCE:  |         |  |  |
| B. TRUTH LENDING LEGISLATION (TILA)  | YES                         | NO  | INSURANCE COMPANY  |         |  |  |
| C. EQUAL CREDIT OPPORTUNITY LEGISLATION  | YES                         | NO  | LIMIT \$   |         |  |  |
|  |                             |   | DEDUCTIBLE \$  |         |  |  |
| 53. IN THE PAST 5 YEARS, HAS YOUR FIRM DISCOVERE LOSS IN EXCESS OF \$5,000 IN ANY OF THE FOLLOW  |                             |   | PREMIUM \$  EXPIRATION DATE  |         |  |  |
| A. EMPLOYEE DISHONESTY/FIDELITY)   | YES                         | NO  | CURRENT CYBER LIABILITY INSURANCE:   |         |  |  |
| B. FORGED DOCUMENTS/CHECKS   | YES                         | NO  | INSURANCE COMPANY  |         |  |  |
| C. BURGLARY, ROBBERY OR THEFT  | YES                         | NO  | LIMIT \$   |         |  |  |
|  |                             |   | DEDUCTIBLE \$  |         |  |  |
| D. OBTAINING/MAINTAINING MORTGAGOR'S INSURANCE   | YES                         | NO  | PREMIUM \$   |         |  |  |
| E. REAL ESTATE TAX PAYMENTS  | YES                         | NO  | EXPIRATION DATE  |         |  |  |
| F. OTHER   | YES                         | NO  |  |         |  |  |
| 54. DURING THE PAST 5 YEARS, HAVE ANY SUIT<br>ADMINISTRATIVE OR REGULATORY ACTIONS BI<br>COMPANY(IES) OR THEIR PREDECESSORS, OR ANY<br>OFFICERS, OR EMPLOYEES  | EEN FILED                   | AGAINST THE APPLICANT                               |  |         |  |  |
|  | YES                         | NO  |  |         |  |  |
| 55. WITH RESPECT TO POLICIES INCEPTING FOR THE I<br>SERVICE, HAS THE COMPANY ANY KNOWLEDGE OR<br>THE CEO, CFO, COO OR GENERAL COUNSEL, OF AN<br>WHICH COULD GIVE RISE TO A LOSS (OR CLAIM BE<br>OR ITS EMPLOYEES)? | R INFORMATI<br>IY FACTS, CI | ON, AFTER FULL INQUIRY OF<br>RCUMSTANCES, OR EVENTS |  |         |  |  |

56. HAS ANY PRINCIPAL, DIRECTOR, OFFICER OR EMPLOYEE HAD A PROFESSIONAL LICENSE

YES

NO

SUSPENDED OR REVOKED?

02/19

#### WARNING

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT (S)HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT MAY BE GUILTY OF INSURANCE FRAUD.

#### Applicable in AL, AR, DC, LA, MD, NM, RI and WV

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties (may)\* include imprisonment, fines and denial of insurance benefits. \*Applies in ME Only.

#### Applicable in CO

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

#### Applicable in FL and OK

Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony (of the third degree)\*. \*Applies in FL Only.

#### Applicable in KS

Any person who, knowingly and with intent to defraud, presents, causes to be presented or prepares with knowledge or belief that it will be presented to or by an insurer, purported insurer, broker or any agent thereof, any written statement as part of, or in support of, an application for the issuance of, or the rating of an insurance policy for personal or commercial insurance, or a claim for payment or other benefit pursuant to an insurance policy for commercial or personal insurance which such person knows to contain materially false information concerning any fact material thereto; or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act.

#### Applicable in KY, NY, OH and PA

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties\* (not to exceed five thousand dollars and the stated value of the claim for each such violation)\*. \*Applies in NY Only.

#### Applicable in ME, TN, VA and WA

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties (may)\* include imprisonment, fines and denial of insurance benefits. \*Applies in ME Only.

#### Applicable in NJ

Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

#### Applicable in OR

Any person who knowingly and with intent to defraud or solicit another to defraud the insurer by submitting an application containing a false statement as to any material fact may be violating state law.

#### Applicable in PR

Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

NO FACT, CIRCUMSTANCE OR SITUATION INDICATING THE PROBABILITY OF A CLAIM OR ACTION AGAINST WHICH INDEMNIFICATION WOULD BE AFFORDED BY THE PROPOSED INSURANCE IS NOW KNOWN BY ANY COMPANY OR ANY OF IT'S PRESENT OR PAST DIRECTORS, OFFICERS OR ANY EMPLOYEES UNDER THIS PROPOSED INSURANCE OTHER THAN THAT WHICH IS DISCLOSED IN THIS APPLICATION.

IT IS AGREED BY ALL CONCERNED THAT IF THERE BE KNOWLEDGE OF ANY SUCH FACT, CIRCUMSTANCE, OR SITUATION, ANY CLAIM OR ACTION SUBSEQUENTLY EMANATING THEREFROM SHALL BE EXCLUDED FROM COVERAGE UNDER THIS PROPOSED INSURANCE.

THE UNDERSIGNED AUTHORIZED OFFICER OF THE APPLICANT WARRANTS AFTER INQUIRY THAT TO THE BEST OF HIS KNOWLEDGE THE STATEMENTS SET FORTH IN THIS APPLICATION, AND THE MATERIALS SUBMITTED THEREWITH ARE TRUE, AND IT IS AGREED THAT THE APPLICATION FORM AND ALL MATERIALS SUBMITTED WITH THE APPLICATION FORM SHALL BE THE BASIS OF THE CONTRACT SHOULD A POLICY BE ISSUED AND THE APPLICATION FORM INCLUDING ALL ATTACHMENTS WILL BE ATTACHED TO AND MADE PART OF THE POLICY.

#### SIGNING OF THIS APPLICATION FORM DOES NOT BIND THE APPLICANT NOR THE INSURER TO COMPLETE THE INSURANCE.

IT IS AGREED THAT IN THE EVENT THERE IS ANY MATERIAL CHANGE IN THE ANSWERS TO THE QUESTIONS HEREIN PRIOR TO THE EFFECTIVE DATE OF THE POLICY, THE APPLICANT WILL NOTIFY THE UNDERWRITERS AND ANY OUTSTANDING QUOTATION MAY BE MODIFIED OR WITHDRAWN. IN ADDITION, NO INFORMATION PROVIDED BY THIS APPLICATION OR ALONG WITH THIS APPLICATION SHALL BE DEEMED TO REPORT A CLAIM SUCH NOTICE SHOULD BE MADE AS INSTRUCTED BY THE POLICY

| SIGNATURE   |
|---|
|   |
|   |
|   |
| TITLE   |
|   |
| MUST BE SIGNED BY CHAIRMAN OF THE BOARD OR PRESIDENT) |
| ,   |
|   |
| APPLICANT COMPANY NAME                                |
|   |
|   |
| MONTH, DAY & YEAR SIGNED                              |
| ,   |

02/19



### **APPLICATION**

| IIILE  | COMPANY SUPPLEMENT  |
|--|---|
| TITLE COMPANY SUPPLEMENT (1-15)  | 11 WHAT TITLE INSURANCE CARRIERS DOES YOUR TITLE COMPANY UTILIZE?   |
| 1 ARE THE MORTGAGE AND TITLE COMPANIES REGISTERED AS SEPA<br>WITH THE DEPARTMENT OF STATE?   | ARATE ENTITIES  |
| YES NO   |   |
| TES NO   |   |
| 2 DO YOUR MORTGAGE COMPANY AND TITLE COMPANY OCCUPY SE                                       | PARATE OFFICES?  12 DO THESE TITLE CARRIERS AUDIT YOUR TITLE ENTITY?  |
| YES NO   | YES NO  |
|  | IF "YES", PLEASE SEND A COPY OF THE MOST RECENT AUDIT(S) TO THIS APPLICATION  |
| 3 DO YOUR MORTGAGE COMPANY AND TITLE COMPANY SHARE ANY EMPLOYEES?                            | STAFF OR  13 WHAT DISCLOSURE PROCEDURES ARE IN PLACE TO ENSURE FULL DISCLOSURE OF THE RELATIONSHIP BETWEEN YOUR MORTGAGE COMPANY AND YOUR TITLE ENTITY? |
| YES NO   |   |
| 4 DOES THE TITLE COMPANY REQUIRE TWO SIGNATURES ON ALL CH                                    | HECKS GENERATED   |
| FROM THE ESCROW/FUNDING ACCOUNTS?  | IEUNO GENERALED   |
| YES NO   | PLEASE ATTACH A COPY OF THIS DISCLOSURE INFORMATION TO THIS APPLICATION   |
| WHO ARE THE PERSONS AUTHORIZED TO SIGN CHECKS?   | 14 DOES THE BORROWER HAVE A CHOICE OF TITLE AGENT?  |
|  |   |
|  | YES NO  |
|  | 15 WHAT PERCENTAGE OF YOUR MORTGAGE COMPANY'S BORROWERS USE YOUR TITLE AGENCY?  |
| 5 DOES THE MORTGAGE COMPANY UNDERGO AN ANNUAL AUDIT BY CPA?                                  | 'AN INDEPENDENT %   |
| GFA!   | ~   |
| YES NO   |   |
| 6 DOES THE TITLE COMPANY UNDERGO AN ANNUAL AUDIT BY AN INI                                   | DEPENDENT CPA?  |
| YES NO   |   |
|  |   |
| 7 IF THE ANSWERS TO QUESTIONS 5 AND 6 ARE "YES", ARE THESE AN SEPARATELY?                    | UDITS CONDUCTED   |
| YES NO   |   |
| 8 DO YOUR MORTGAGE AND TITLE COMPANY HAVE SEPARATE AND LINES, FAX LINES, AND E-MAIL SERVERS? | DEDICATED PHONE   |
| YES NO   |   |
| 9 ARE CLIENT FILES FOR BOTH COMPANIES MAINTAINED AT THEIR O LOCATIONS?                       | DWN ON-SITE   |
| YES NO   |   |
| 10 IS ALL COMMUNICATION BETWEEN THE TWO ENTITIES DONE EXCL<br>WRITTEN CORRESPONDENCE?        | LUSIVELY THROUGH  |

YES

NO



### **Social Engineering Fraud Questionnaire**

\*Social Engineering Fraud is intended to be a broad title which covers the various scenarios where an employee is deceived into transferring funds (or performing any other action which ultimately facilitates the transfer of funds) based on believing the sender of the request is a valid customer, client, vendor, counterparty or other member of staff. Such frauds are variously referred to as Social Engineering, Fake President, Business Email Compromise and CEO Fraud.

| SOCIAL ENGINEERING FRAUD SUPPLEMENT  | <ol> <li>What education / awareness programs do you undertake to make employees aware of the risk of<br/>Social Engineering Fraud? Please provide brief details of the main areas of guidance given and</li> </ol>               |
|--|--|
| What procedures do you have in place to authenticate the validity of:  | those who received the training:   |
| a. Requested changes to a third party vendor or customer bank account information held on<br>record?   |  |
|  |  |
|  |  |
|  | Are there any additional measures not outlined above which are used to manage risk in respect of Social Engineering Fraud?   |
| b. Customer/client instructions to direct funds to a third party bank account recipient?   | YES NO   |
|  | If yes, please provide additional detail below:  |
|  |  |
|  | - -  |
|  |  |
| Is a "call-back" required? YES NO  If yes, is this to a previously established number (i.e. one on record for the vendor or customer and not the     | 9. Has your organization been the victim of a fraud where it has been deceived as to the identity of the<br>person initiating a funds transfer request?  |
| contact information contained in the communication requesting a change to account details or a transfer)?  YES NO                                    | YES NO   |
| Are transfer requests or bank information changes ever accepted just via electronic communications?  | If yes, please provide additional detail below:  |
| YES NO   |  |
| <ol><li>Is there any system in place to flag and seek additional sign off or confirmation for fund transfer<br/>respect of those which are</li></ol> | rs in  |
| Out of the country YES NO  |  |
| Over a certain value YES NO  | Has your organization identified and prevented a fraud described above in the last 12 months? If yes,  |
| If yes, what value are transactions subject to such control:   | please provide details YES NO  |
| Unusual or Inconsistent with previous transfer funds behavior  | If yes, please provide additional detail below:  |
| YES NO   |  |
| 4. How does the Assured check/audit that any required authentication process is happening in practice?   |  |
|  |  |
|  | IT IS AGREED THAT IN THE EVENT THERE IS ANY MATERIAL CHANGE IN THE ANSWERS TO THE QUESTIONS HEREIN PRIOR TO THE EFFECTIVE DATE OF THE POLICY, THE APPLICANT WILL NOTIFY  |
|  | THE UNDERWRITERS AND ANY OUTSTANDING QUOTATION MAY BE MODIFIED OR WITHDRAWN  |
| 5. What procedures are place to validate the authenticity of what appear to be internally generate fund transfer requests?                           | APPLICATION, AND THE MATERIALS SUBMITTED THEREWITH, ARE TRUE. IT IS AGREED THAT THIS SUPPLEMENTAL APPLICATION SHALL BECOME PART OF THE APPLICATION FORM. IT IS   |
|  | AGREED THAT THE APPLICATION FORM AND ALL MATERIALS SUBMITTED WITH THE APPLICATION FORM INCLUDING SUPPLEMENTAL APPLICATION(S) SHALL BE THE BASIS OF THE CONTRACT SHOULD A POLICY BE ISSUED AND THE APPLICATION FORM INCLUDING ALL |
|  | ATTACHMENTS AND SUPPLEMENTAL APPLICATION(S) WILL BE ATTACHED TO AND MADE PART OF THE POLICY.   |
|  | SIGNATURE  |
| 6. Would procedures set out in (5) above apply to requests purporting to have come from the 'Execu Management (CEO/CFO etc.)?                        | TITLE  |
|  | (MUST BE SIGNED BY CHAIRMAN OF THE BOARD OR PRESIDENT)   |
|  | APPLICANT COMPANY NAME   |
|  |  |
|  | MONTH, DAY & YEAR SIGNED   |

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